

5 insights from Kids & families around the world under lockdown

Before we start: About BrandTrends

The BrandTrends Suite:

	SERVICE	DESCRIPTION
Brand Trends Entertainment	BrandTrends Entertainment	In-depth dive into the relative awareness, popularity and merchandise appeal of the top 30 leading entertainment brands among people 0 to 25-year-olds.
Brand Trends Shows & Series	BrandTrends Shows & Series	Track the relative awareness, popularity and merchandise appeal of the top 30 leading TV Shows & Series among people o to 25-year-olds.
BrandTrends Sports	BrandTrends Sports	Assess the relative awareness, popularity and merchandise appeal of the top 30 leading sport brands among people 7 to 25-year-olds.
BrandTrends Recreation	BrandTrends Social Influencers	Uncover the efficiency of the social influencers – from popularity to efficiency on purchases - among people 10 to 25-year-olds.
BrandTrends Forecasting	BrandTrends Forecasting	Predict the popularity, and thus the merchandise appeal, of the Entertainment brands 2 years ahead of time.
BrandTrends MyBrandTrends	MyBrandTrends	Create your own track of the relative awareness, popularity and merchandise appeal of your selected industry among a specific demographic target.







Full Reporting

Retail Visitation

We collect 24 Key Measures and even more with the licensing international extension

BRANDTRENDS ENTERTAINMENT TOPICS Demographics Streaming Video content Awareness Attitudes Ownership Purchase Intentions

THE LICENSING INTERNATIONAL EXTENSION

TOPICS

Most Favorite Names / Brands



16 CATEGORIES

Entertainment | Lifestyle | Food & Drinks | Sports | Celebrities | Fashion

EXCLUSIVE - LICENSING INTERNATIONAL MEMBERS





The objective today

What's in the session for today!



This webinar will explore the changes in relationships between kids and the entertainment brands; and most importantly, how this could be carried on after the lockdown.

Did the kids discover new or/and long existing brands? How do kids relate to brands? What are the new behaviors marketers will need to leverage to continue strengthening the relationship with Entrainment brands and delivering effective licensing programs?



MEASURES IN RESPONSE TO COVID-19

KEY MOMENTS OF COVID-19 PANDEMIC

8 December - The first patient in Wuhan City, China reports symptoms similar to a coronavirus infection

7 January - New coronavirus identified by Chinese authorities

The first coronavirus case outside of China was reported

January 13 -

23 January -Lockdown begins in Wuhan

2 February - First death outside China

March 31 - More than one-third of humanity came under some form of lockdown

DEC

31 December - China informs the **World Health Organization (WHO)** about a cluster of cases of pneumonia in Wuhan

JAN

14 January - World **Health Organisation** (WHO) warns the risk of a possible wider outbreak

FEB

February 11 - WHO announced that the disease caused by the new coronavirus would be called "COVID-19."

March 11 - WHO declared the outbreak a pandemic

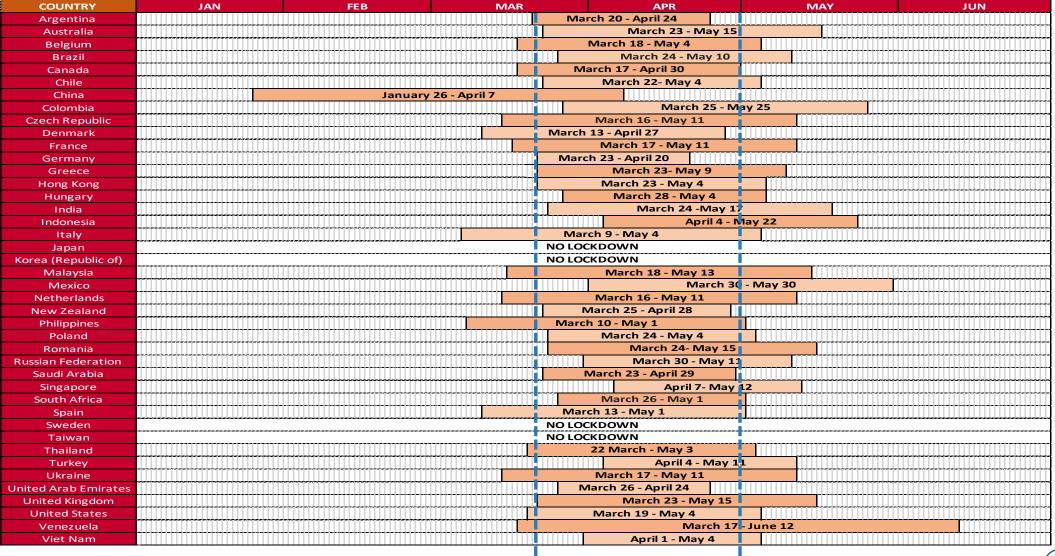
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MEASURES IN RESPONSE TO COVID-19

Timeline



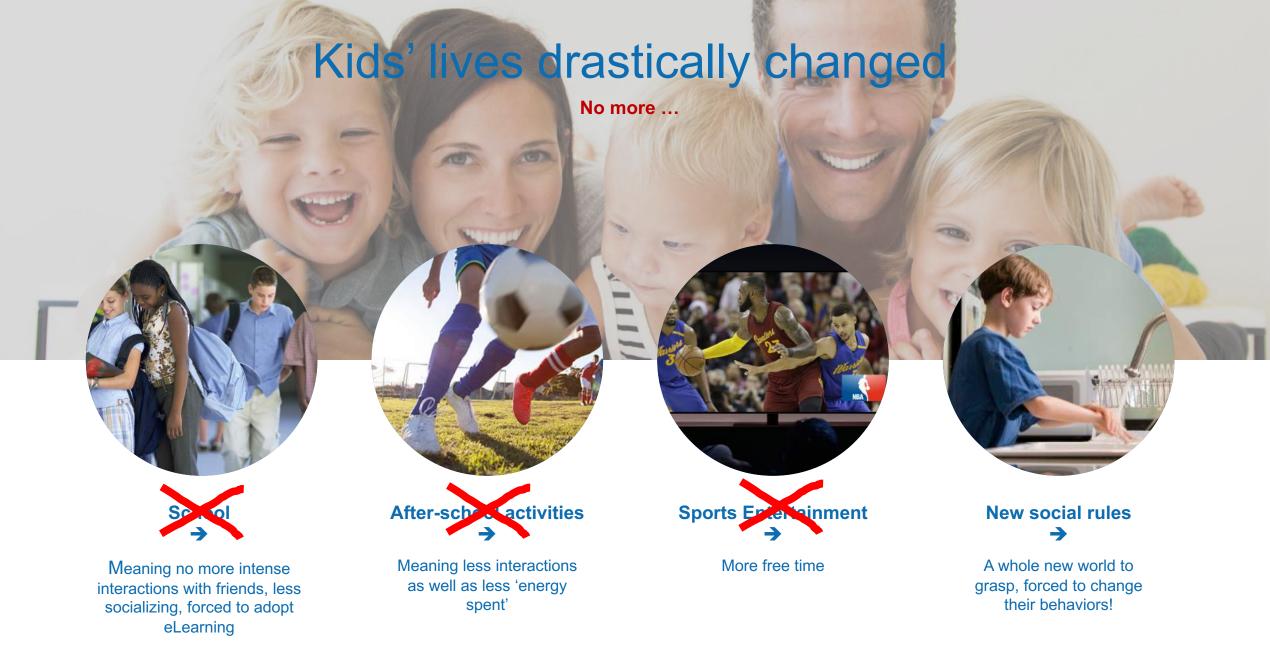




Kids under lockdown

Suddenly, the world unfolds under their feet!





As well as: 3 meals a day + snacks @ home, 100% time with parents for many, no more activities with grand-parents, live in a confined space, no more birthday parties, struggle to spend time with the other parent (when separated) ...

KIDZ GLOBAL



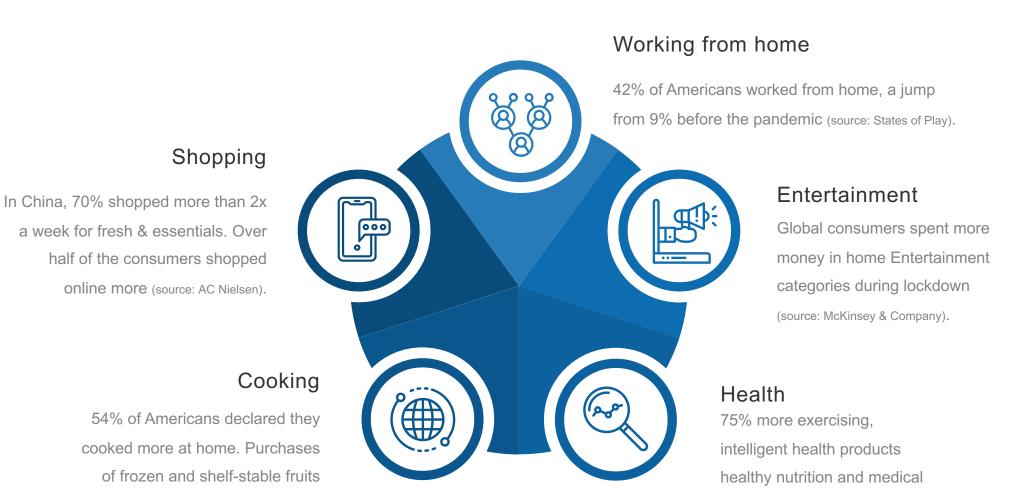


Lockdown redefined parental lives as well

Different needs, new occasions ... and these impacted kids too

grew at 3-5x the rate of fresh fruit in

YAGO April 4th (source: AC Nielsen).









examination (source: AC Nielsen).

Kids had more free time by themselves



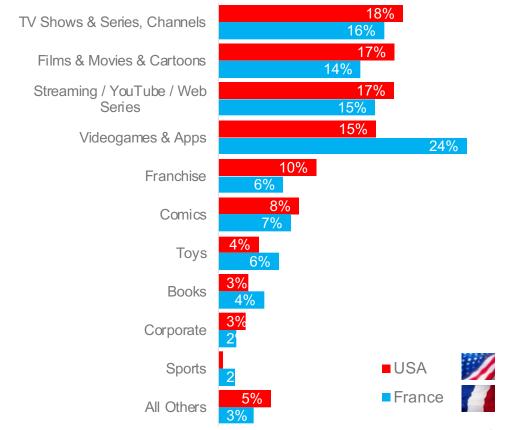
Amplification of individual Entertainment activities

... from the brands they discovered

Of the discovered brands

- TV Shows & Series, Channels
- Films & Movies & Cartoons
- Streaming / YouTube / Web Series
- Videogames & Apps
- Franchise
- Comics
- Books

Videogames & Apps , TV Shows, Series & Channels then Streaming dominate the genres



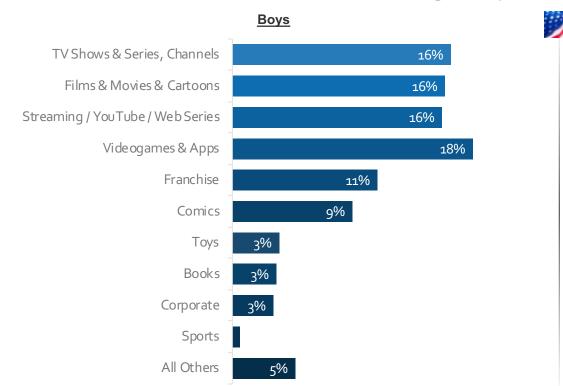




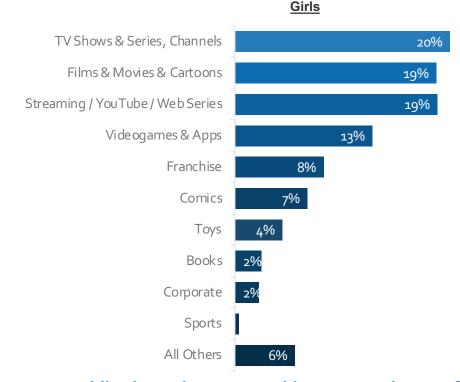
Slightly segmented by gender in the US ...

... as in India. Gender segmentation is stronger in the other countries

Discovered Brands – Categories by Gender – Spontaneous Mentions – 3 to 25 years old



American boys were really into more diverse sources of Entertainment, although still on a screen to play videogames



While always important, videogames take over from 10 years old against all genres, especially comics and toys



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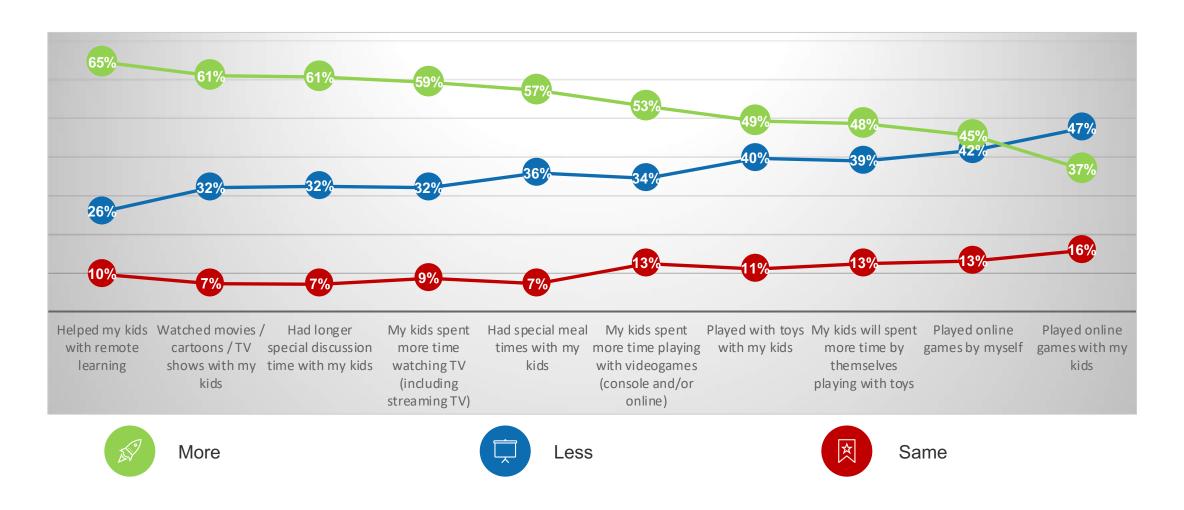
Spontaneous mentions

Kids shared more time with their parents



Parents dedicated more time with their kids

First, its' about learning and teaching; second, it's about bonding; third, it's about playing



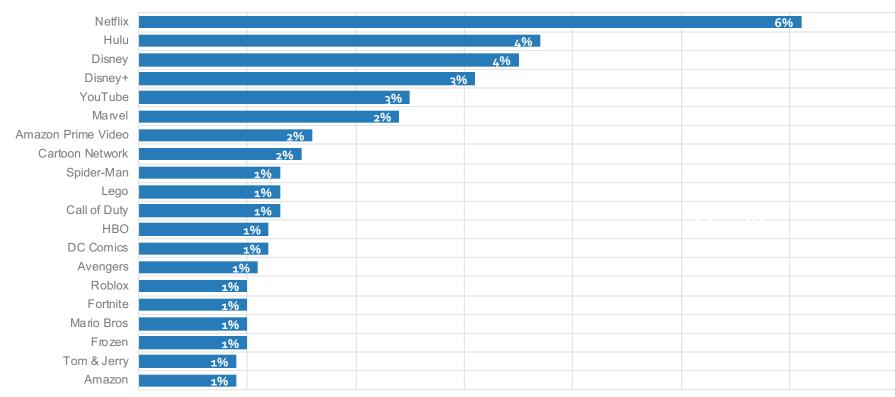
Kids discovered many **Entertainment brands**



It's all about streaming and videogaming

The content provider have been used at length

Discovered Brands – Spontaneous Mentions – 3 to 25 years old



Note: Amazon more likely to be considered as 'Amazon Prime Video'

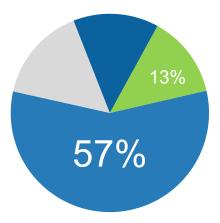




Kids also discovered 'old' content

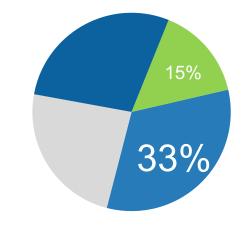
Since they increased their time watching and using, they extended to new content ... that was old!

Discovered Brands by date of the initial release – Spontaneous Mentions – 3 to 25 years old





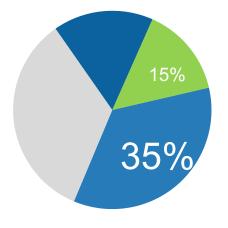
Mainly the channels first, then the shows and the series



Film-Movies, Cartoons

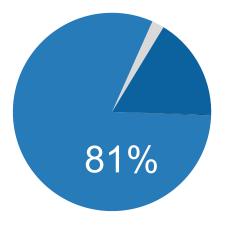
About Tom & Jerry, Spongebob Squarepants, Star Wars, Mickey Mouse, Toy Story ...





Videogame & Apps

Mario Bros, Sonic The Hedgehog, GTA ...



Comics

The superheroes: Spider-Man, Batman, Superman, The Flash, Iron Man, Dragon Ball ...







4

Relationships with brands have changed



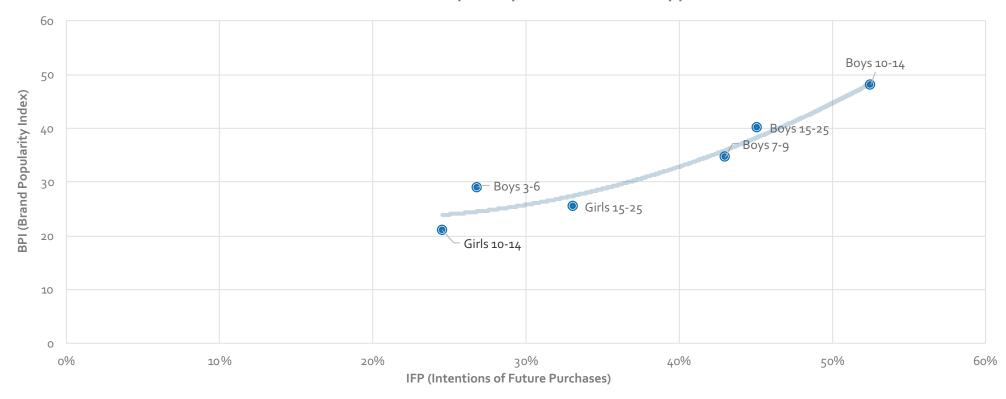
Kids over-consumed Entertainment content in a short period of time.



To increase in sales intentions, the brand must maintain popularity

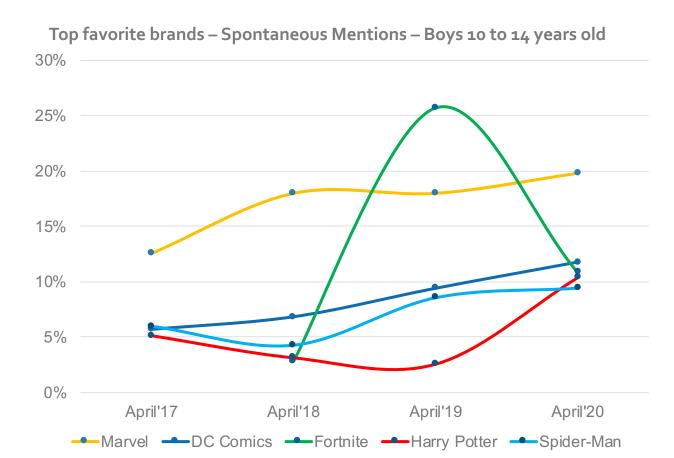
... and we know popularity is a function of awareness and brand affinity

Brand Matrix (Brand Popularity vs. Merchandise Appeal) - Fortnite

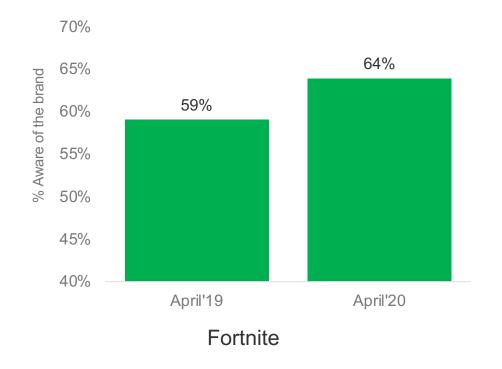




The Fortnite case



Attitudes (top box) towards the brand – Boys 10 to 14 years old



Although still well appreciated (and gaining), and significantly discovered / used, the brand shows some affinity fatigue



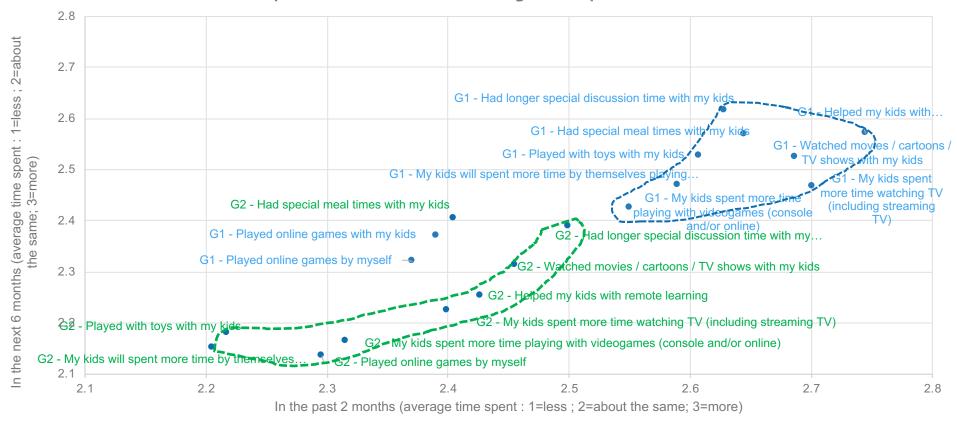




Long-term behavioral changes are considered

The younger parents are the ones who did more with their kids ... and intend to keep it that way!

Tentative predictions of behavioral changes from parents with their kids









In summary

Kids had more free time by themselves

Kids shared more time with their parents

Kids discovered many Entertainment brands

Relationships with brands have changed

Long-term behavioral changes are considered

The lockdown was a catalyst for tech adoption, social interaction changer and new way to live. And it also increased the volume of Entertainment content consumed while altering the levels of relationships with the brands.



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Implications



Move quickly to adjust

- Don't let the kids switch from your brands to another one. Provide more content, renewed content ...
- Constantly communicate with the kids and their parents (through live stream platforms and social media)



Understand the 'New Normal'

- This is a new world now that means some changes will stay, some behaviors are gone and some new routines will comfort the kids.
- Survey their needs to create the best marketing offers / products ...



Innovate

- Promote new formats, packages, versions ... for the long hours in the stay-at-home situations.
- Assess the use of the new technologies (3D printing, voice assisting ...) to connect with the kid consumers



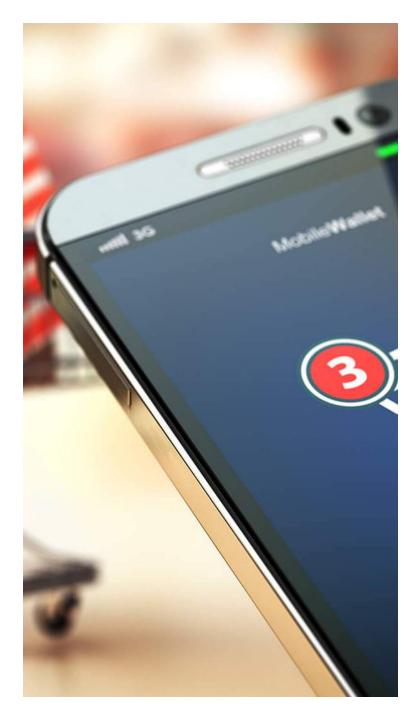
Amplify the brand Experience

 Kid consumers continuously shift more towards experiences rather than only product consumption.











Do not forget the parents!

They are the buyers, they could be the gate keepers, they want to be more part of their kids lives!

In a world where digitalization is going to take over a large part of the transactions, create strong eCommerce programs, in line with the brick-and-mortar (omnichannel experience in short), be part of the development in intelligent shopping carts ...

- → Increase you digital & online investments
- → Understand their new shopper journey



THANKYOU FOR YOUR TIME

Philippe Guinaudeau

M: +33 6 7786 6720

E: philippe.guinaudeau@kidzglobal.com



